



## 76k+ Employees, \$2BN Annual Turnover, 1 Goal: Enabling Sophisticated Integration

In an era marked by digital workplaces, using aging systems can frustrate growth. Upgrading systems, therefore, is an important thumb rule to thrive in the new. So, when our client wanted to upgrade their integration solution as a key step on its strategic roadmap, we took the challenge in our stride and promised to deliver the desired level of enterprise connectivity.

### Snapshot

**Challenge:** Difficult to upgrade for new business requirements; long development life cycle; obsolete integration solution; scalability issues

**Solutions:** Upgraded the existing wM 9.8 version to the latest 10.1 version for systematic IT connectivity; provided the ability to expand to SaaS and IoT integration in future

**Benefits:** Improved agility and efficiency; better operational management; increased cost control and ROI; faster development cycle and time-to-market; increased output and scalability

Outcomes included

**Enabled upgrade**  
in as little as

**10-12 weeks**

### Key Challenges

1. End-to-end system integrations are of great importance to consolidate IT topology, build agility, and eliminate risk of failures. However, our client was struggling to achieve an uptime value and reduce overhead costs due to their old and obsolete integration solution that didn't meet growing business needs.
2. Our client's integration solution was built on the outdated webMethods (wM) version 9.8, which was incapable of handling multi-threaded workflow management and came in the way of developing incremental capabilities such as API Management, SaaS integration, and IoT integration

# Our Solution

We implemented the latest wM version 10.1 while eliminating the need of purchasing extended support for the existing 9.8 version. The team selected the components — Integration Server, My webMethods Server (MWS), Trading Network (TN), and JDBC Adapters—as a part of the upgrade solution to help the client optimize efficiency.

The upgrade was completed in a span of 10-12 weeks, which helped our client leverage and derive gains from latest API management features, Hybrid Cloud Integration, SaaS, and IoT integration in the shortest time possible.

The deployment of the new wM version catered to new-age integration needs of the organization, involving both people and processes. Our solution reinstated enterprise-wide service and support management, which provided impetus to operational efficiency and scalability.



**Our client owns, operates, and invests in a portfolio of US-based businesses with specialization in international trade and financing, involving commodities, consumer goods, and industrial products. The organization also offer services in other functional areas, which include marketing, distribution, materials procurement, technology transfer, product sourcing, and supply-chain management.**

## Business Benefits

- Optimized service and enhanced efficiency across value chains
- Adopted new-age capabilities, thereby enabling a digitally stable and connected enterprise
- Enhanced asset service value and reliability with real-time, end-to-end visibility.
- Improved business value and enabled faster delivery due to increased business agility
- Accelerated response times and improved decision-making
- Reduced system maintenance costs

## We can't wait to tell you more

Whatever business you're in, whatever problem you have, we have the experience and together we can create a solution. All you have to do is contact us when you're ready to experience...

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